

## **BARNSELY METROPOLITAN BOROUGH COUNCIL**

### **DEARNE AREA COUNCIL 18<sup>th</sup> September 2017**

#### **Report of the Dearne Area Council Manager**

#### **Dearne Area Council commissioning intentions**

##### **1.0 Purpose of Report**

- 1.1 The purpose of the report is to update members with regards Area Council commissions in order to agree their continuation until the end of March 2019

##### **2.0 Recommendations**

- 2.1 That members approve the continuation of Twiggs, Kingdom and the private sector housing officer until the end of March 2019 as recommended at the workshop on the 7<sup>th</sup> August, 2017
- 2.2 That members agree the slight changes to the contracts as discussed at the workshop on the 7<sup>th</sup> August, 2017
- 2.3 To convene a working group from January 2018 to look at each service in more detail in order to procure services to start at the end of March 2019

##### **3.0 Area Council services**

Members from Dearne North, South and the Area Council Manager met on the 7<sup>th</sup> August 2017 in order to look at the performance of Twiggs, Kingdom and the private sector housing officer support role.

##### **3.1 Twiggs**

The new environmental, education and volunteering service will have been running a year at the end of March 2018 and members built in the contract an option to extend for a further year until the end of March 2019. This contract cost £75k per year and has two part time, one apprentice and one full time worker working in the Dearne Monday - Thursday 32hrs each. The main purpose of the contract is to: work with groups, volunteers and residents for 50% of the time, educate 10%, work with businesses 10% and Identify hotspots 30% of the time.

### Quarter one figures 2017/18

Performance Indicator	Yr Target	Q1	Cumulative
Twiggs social action events	10	21	
Community groups supported	60	31	
Areas adopted by residents	8	0	
Volunteers recruited to Twiggs events	48	107	
Areas of blight targeted	1200	300	
Local business engagement	25	5	
Restorative justice sessions	4	4	
Local spend	90%	90%	

### **Recommendation**

Recommendations from the meeting are to continue the service until the end of March 2019 with the condition that the:

- The Targets are raised
- The service are more proactive in schools
- The service need to develop a rolling programme of hot spot areas that will assist the residents that cannot engage with the scheme

### 3.2 **Kingdom**

On the 20<sup>th</sup> of March 2017 at the Area Council meeting members approved this service for a further year. This contract is now in its 2<sup>nd</sup> year and members built in the option to extend with the contract period ending in March 2019. There is one person employed through this contract. But because of the nature of the service they do not lone work so two Kingdom operatives work 2.5 days per week in the area.

The results since the service has been operational are as follows:

	Littering	Dog Fouling	Parking	Year Total
Year 1 Aug 2014 -Mar 2015	248	16	47	311
Year 2 Apr 2015- Mar 2016	326	51	95	472
Year 3 Apr 2016- Mar 2017	238	24	84	346
Total	812	91	196	

Further since the contract began there have been repeat offenders: 24 persons issued more than once, 3 persons issued more than twice.

The payments in income from the service are as follows:

	FPN Income	Parking Income	Kingdom Contract	Community safety contract
Aug 14 - Mar 15	£9,123.00		£15,855.49	£4,938.00
Apr 15 - Mar 16	£18,360.00	£1,525.00	£27,482.05	£5,480.58
Apr 16 - Mar 17	£13,173.00		£27,898.00	£5,378.04
Totals	£40,656.00	£1,525.00	£71,235.54	£15,796.62
<b>Total income</b>	<b>£42,181.00</b>			
<b>Total Expenditure</b>	<b>£87,032.16</b>			

At the Area Council managers meeting on the 9<sup>th</sup> of August Area managers undertook a borough wide benching marking exercise in relation to the Kingdom service in order to see how much it costs the area councils to issue each ticket. In order to calculate the cost of issuing tickets the income was taken off the cost of the contract and divided by the tickets issued.

Area	Cost per ticket issued
Central	£9.42
Dearne	£40.81
North	£78.52
North East	£64.88
South	£83.61

Also to note is that only 50% of the income from parking that is issued by Kingdom comes into the Area Council budget. The income received from fixed penalty notices are £75 for littering and £50 for dog fouling.

### **Recommendation**

One of the issues raised during the meeting was that a large percentage of "litter" is due to cigarette ends and not larger items. This is to be discussed with Kingdom at the next contract meeting in October. That said members are satisfied with the performance of this service and recommended that it should continue until the end of March 2019.

### 3.3 **Private Sector Housing**

This service has been running in the Dearne since 2014. This service is commissioned on a year on year basis. This contract costs £36,081 per year and has one worker working on the project.

Quarter one figures 2017/18

<b>Performance Indicator</b>	<b>Yr Target</b>	<b>Q1</b>	<b>Cumulative</b>
Request for service	600	239	
Vulnerable households identified	40	27	
Property inspections	48	49	
People sign posted to other services	32	27	
Households supported with waste/recycling	80	77	
Community clean ups	4	0	
Campaigns	4	1	
Local spend	90%	90%	

#### **Highlights of the Previous years**

Since the 1<sup>st</sup> April 2015 up until 31<sup>st</sup> March 2017 Officers employed through the Dearne Area Council have dealt with 1,643 initial requests for service which were received from a variety of sources.

Housing enquiries- 223 , 190 Housing Disrepair ranged from faulty electrics, damp and mould etc. 33 of those properties were empty and had open access. The Landlords were contacted and the properties made secure.

111 people were signposted to relevant agencies including Victim and Witness Support Officer, Salvation Army, Social Services and the Fire Service.

Waste in Gardens – 543 Occupiers were spoken to or general letter sent regarding waste on their premises. 432 complied with these with only 111 cases going to a Written Warning. Of these 61 resulted in a Community Protection Notice being served against them. Only two out of these resulted in prosecution.

During the course of these two years, waste and recycling bins were provided free of charge for residents/tenants within the Goldthorpe, Highgate and Bolton on Dearne areas.

267 fly tipping cases were found by the Officers on council land, and it was reported to Neighbourhood Services for removal. A number of successful prosecutions took place within the Dearne Area with one perpetrator being fitted with a tag.

### **Recommendation**

Members are very happy with this service. All targets have been met and the service is having an impact in the private housing sector. Members recommended that this service is continued to be funded after March 2018 for a further year. The logistics of this need to be discussed between the Area Council Manager and Case Management Team Leader.

#### **4.0 Next steps**

The group discussed the next steps and the need to have services in place by the end of March 2019. It was recommended that a forum of experts would be convened by January 2018. The forum would look at area priorities and what services they would like to commission in order to meet the needs of residents in the area.

**Officer:**

Claire Dawson  
Dearne Area Council Manager

**Tel:**

01226 775106

**Date:**

18<sup>th</sup> September 2017